



SPEAKER PACKET



Presentations



Keeping up with the latest safety regulations, infection prevention strategies, trends, and best practices isn't just important - it's *essential*.

Infection CONTROL

Crashing the Biofilm Party: Understanding the Path to Safe Dental Unit Waterlines

Good Suction Sucks: Understanding Suction Lines for Safety and Efficiency

Learning Your Lines: Maintaining Your Dental Unit Water and Suction Lines for Optimal Safety

Breaking the Chain: Mastering Infection Control Basics

EMERGING Trends

From Standard to Stellar: Elevating Dental Care

There's an Instrument for That? Conquering Tricky Spots in Dental Hygiene Instrumentation

COMMUNICATION & CAREER Fulfillment

Curiosity Revived the Cat: How a Sense of Wonder Can Transform Your Career

The Communication Code: From Team Dynamics to Case Acceptance

How to Land the Perfect Job (Sponsored by DentalPost)

Transgender Dental Health 101: Understanding and Supporting Your Trans Patients and Families



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CRASHING THE *Biofilm* PARTY

Understanding the Path to Safe Dental Unit Waterlines



Learning Objectives:

- Recognize the importance of clean dental unit waterlines
- Examine the steps needed to “pass the test” - shock, test, treat, maintain
- Evaluate products on the market that can make your job easier
- Formulate a standard operating procedure for your practice

Suggested Audience:
All Dental Professionals

Suggested Format:
Partial Day;
Lecture, Workshop, Keynote

AGD Code 148

**Would you drink the water from your air/water syringe?
Do you know that bacteria is likely lurking in that water?
Further, how might you or your patients be negatively affected
by breathing aerosols generated by your waterlines?**

Dental Unit Waterlines (DUWLs) are in the news and on inspection checklists. But the process of testing and treating waterlines is often misunderstood or even forgotten about. Science shows us that many of the aerosols we are producing in our operatories come directly from the biofilm growth in our DUWLs. How can you ensure the safety of yourself and your patients?

In this dynamic presentation, attendees will learn the why, how, and the what of dental unit waterline compliance. From testing to daily maintenance, this course will turn you into a Waterline Warrior and motivate you to go back to the op and Crash the Biofilm Party!



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GOOD *Suction* SUCKS

Understanding Suction Lines for Safety and Efficiency



Learning Objectives:

- Recognize the importance of proper suction line use and maintenance
- Examine the steps required to operate and maintain suction equipment properly
- Identify common usage and maintenance errors and how to resolve them
- Evaluate products on the market that are effective in maintaining a healthy suction line protocol

Suggested Audience:

All Dental Professionals

Suggested Format:

Partial Day;
Lecture, Workshop, Keynote

AGD Code 148

When the vacuum pump goes down, or suction lines get clogged, an operatory or the whole office is shut down.

Let's face it: suction lines are *essential* in dentistry.

Since the SARS-CoV-2 pandemic suction lines are being used for more than just the management of saliva and water. We are also depending on them to decrease aerosols. High evacuation suction is more frequently used in ops now, putting a strain on vacuum pumps and suction lines. There's little information available on the proper maintenance of suction lines to ensure optimal efficiency, and most importantly, the safety of the patients and team involved.

In this course, attendees will discover what's lurking in their suction lines, as well as how to use and maintain them for safety and maximum suck.



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LEARNING YOUR *Lines*

Maintaining Dental Unit Water and Suction Lines for Optimal Safety



Learning Objectives:

- Recognize the importance of clean dental unit waterlines
- Examine the steps needed to “pass the waterline test” - shock, test, treat, maintain
- Identify the difference between water and suction lines
- Explain the science of good suction and recognize how to improve it
- Formulate an effective protocol to maximize your suction lines
- Evaluate products on the market that set you up for success

Suggested Audience:

All Dental Professionals

Suggested Format:

Partial Day;
Lecture, Workshop, Keynote

AGD Code 148

Dental Unit Waterlines (DUWLs) are in the news and on OSHA inspection checklists. Science shows us that many of the aerosols we are producing come directly from the DUWLs. And, our suction lines are now working harder than ever to help us control aerosols and maintain a safe environment.

In this dynamic presentation attendees will learn the why, how and what of dental water and suction lines. This course will turn you into a Line Leader where you can head back into your op and Know Your Lines!!!



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BREAKING THE *Chain*

Mastering Infection Control Basics

Ensuring infection control compliance can be challenging for many practices.

Dental professionals face various challenges in preventing exposure to pathogens, which includes complying with regulations, training the team, ensuring cleanliness and sterilization, managing costs, and implementing effective communication and documentation processes. These tasks play a vital role in maintaining a safe environment for patients and staff.

Noncompliance with dental infection control protocols is not an option and can have severe repercussions, such as infections to patients or team members, legal and financial penalties, and harm to reputation resulting in loss of revenue and patients.

In this course, we will review OSHA and CDC protocols and key strategies for applying infection control effectively.



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Learning Objectives:

- Define infection prevention principles and recommendations for dental health care settings
- Recognize how to prevent transmission of infectious agents through standard precautions
- Employ standard operating procedures to remain in compliance with regulations
- Formulate a successful infection control plan

Suggested Audience:

All Dental Professionals

Suggested Format:

Partial Day;
Lecture, Workshop, Keynote

AGD Code 148

FROM STANDARD TO *Stellar* Elevating Dental Care

**Is the standard of care that we learned in school enough?
How can we better educate patients on the value of advanced treatment?**

There is more to dentistry than cleaning teeth and filling cavities. Even the general public is aware the mouth is connected to the rest of the body. Is the standard of care we learned in school enough?

Staying up to date with the latest innovations can be a challenge for healthcare providers who must prioritize both the quality of care provided to their patients and their own well-being.

In this course, participants will assess new technologies to enhance clinical care and optimize outcomes. Learn how to explain the advantages of these new innovations to both patients and team members, resulting in greater buy-in and implementation in the practice.



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Learning Objectives:

- Discuss Dentistry 3.0 and identify steps to get the entire team on board
- Integrate co-diagnosis into patient assessment
- Evaluate new innovations that elevate clinical care

Suggested Audience:

All Dental Professionals

Suggested Format:

Partial Day;
Lecture, Workshop, Keynote

AGD Code 770, 010, 149, 557

THERE'S AN *Instrument* FOR THAT?

Conquering Tricky Spots in Dental Hygiene Instrumentation

Struggling to get that deposit on the distal of #15?

Getting frustrated at the radiographic calc that seems impossible to feel?

Let's face it. Many of us are still using the same instruments we learned about in school. But just like dentistry has evolved, so have dental instruments!

From scaling implants without causing harm to confidently navigating even the trickiest furcation, this course is your gateway to discovering the power of instrumentation innovation.

Delve into techniques that not only improve your efficiency but also safeguard your physical well-being. All while giving you the confidence to break out of your routine and try something new.



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Learning Objectives:

- Identify ergonomic principles to support musculoskeletal health
- Examine key factors to determine instrument selection
- Analyze a variety of instruments and techniques to increase instrumentation effectiveness

Suggested Audience:

Dentists and Hygienists

Suggested Format:

Partial Day;
Lecture

AGD Code 490

Curiosity REVIVED THE CAT

How a Sense of Wonder Can Revive Your Career

Attention dental professionals!

We all know what it feels like to be unfulfilled, lose sight of our purpose, or ready to throw in the towel.

It's time to break free from those chains and unleash the power of our curiosity! Sure, as kids we were all curious little explorers, but as we aged, society conditioned us to believe our curiosity could lead to trouble. So we stopped questioning and just went through the motions, sinking into the monotony of "getting it done." But let's be real: that's when we lose sight of ourselves, our passion, and our connection to our profession, teams, and patients. Well, no more! It's time to rekindle that natural sense of awe and wonder that got us here in the first place!

In this course, we will delve into various techniques to manage stress, communicate effectively in challenging scenarios, use motivational interviewing techniques, and more. We will travel down the five pathways and explore our: self, profession, education, patients, and team. By tapping into our inherent sense of wonder, we'll not only ignite our passion for our work but also enhance the connection with our patients, team, and ourselves. So come along and discover how curiosity will revive you...just like the cat!



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Learning Objectives:

- Recognize the importance of mindset and how it impacts our thoughts, behaviors, and ultimately our success
- Assess the various stress outlets and how they lead to better overall wellbeing
- Identify actionable steps to 'level up' your dental career
- Analyze the power of "Why" as it relates to the patient experience
- Apply diverse communication frameworks which foster confidence in patient and team interactions

Suggested Audience:

All Dental Professionals

Suggested Format:

Partial Day;
Lecture, Workshop, Keynote

AGD Code 557, 770, 149

THE *Communication* CODE

From Team Dynamics to Case Acceptance

Not everyone communicates in the same way, leading to confusion and frustration. Yet, communication is paramount for successful outcomes with both patients and teammates.

In this dynamic presentation, attendees will learn how to recognize different personalities and communication styles. They will also identify skills for enhancing emotional intelligence. With this knowledge, they will understand how to apply these skills to increase case acceptance, team harmony, and personal wellness.



Learning Objectives:

- Identify the DISC personality profile types and how to recognize associated traits within the clinic environment
- Demonstrate how to adjust your communication with patients based on their personality type to enhance communication and improve case acceptance
- Apply the components of emotional intelligence to your workplace

Suggested Audience:

All Dental Professionals

Suggested Format:

Partial Day;
Lecture, Workshop, Keynote

AGD Code 770, 738



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HOW TO LAND THE PERFECT *Job*

Sponsored by DentalPost

The job-seeking process is a stressful time.

What do I wear?

What questions should I ask?

How do I make my resume stand out?

We all want to put our best foot forward to land that next job (or first job!). But we must remember the interview process is a two-way street. It is equally important for a candidate to find a job that suits them as it is for a dental practice to find a great hire.

In this dynamic presentation, we'll cover the key steps to finding a job you love - from writing a winning resume to navigating the job interview and negotiating the offer, and free tools you can use right now to find the best fit for you!

Learning Objectives:

- Identify critical points of an effective resume
- Discuss effective interview techniques
- Utilize assessments to understand yourself and the work environment

Suggested Audience:

All Dental Professionals

Suggested Format:

Partial Day;
Lecture, Workshop, Keynote

AGD Code 770



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Transgender DENTAL HEALTH 101:

Understanding and Supporting Your Trans Patients and Families



Learning Objectives:

- Define and differentiate between sex and gender
- Discuss the proper use of pronouns and their importance
- Recognize barriers to care and common oral risk factors in the transgender community
- Explore strategies and best practices for creating a welcoming dental practice environment for transgender patients and their families

Suggested Audience:
All Dental Professionals

Suggested Format:
Partial Day;
Lecture

AGD Code 558

Does the concept of preferred pronouns confuse you? Are you worried you'll say the wrong thing to your trans or gender non-conforming patient? Is your office environment one where patients feel safe to refer all of their friends and family?

Join Amanda Hill, RDH, mother of a transgender daughter, as she discusses the transgender population and their families, what it all means, and why, regardless of your patient population, you should care.

By the end of this course, participants will have an understanding of what it means to be transgender. Be better equipped to address the specific oral health needs of trans patients. And possess the knowledge to establish a practice that fosters inclusivity and respect for all individuals, regardless of their gender identity or expression.



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MEET *Amanda*



Keeping up with the latest safety regulations, infection prevention strategies, trends, and best practices isn't just important - it's essential for providing top-notch patient care. And let's not forget that taking care of yourself is just as vital!

Award-winning author and enthusiastic speaker, Amanda Hill, BSDH, RDH, is committed to providing education that is accurate, accessible, and fun! From coast to coast, her speaking programs attract and delight audiences with her infectious enthusiasm and compelling content. In addition to her monthly column for Dentistry IQ, Amanda is frequently a contributor to industry publications such as RDH Magazine, Inside Dental Hygiene, Infection Control Today, Dentistry Today, and Dr. Bicuspid (where she received recognition for the most read article of 2020).

A self-proclaimed Waterline Warrior, Amanda is passionate about infection control. She is the recipient of OSAP's Emerging Infection Control Leader Award (2022). She is a member of the advisory boards for RDH magazine, Dentistry IQ, and OSAP's Infection Control in Practice Editorial Review Board. She is an educator for the nation's largest dental job board, DentalPost.net.

Growing up in and then marrying into the military, Amanda has experienced life and dentistry all over the world. She is a lifelong learner that is passionate about staying abreast of the latest clinical developments within the industry.

Awards:

HuFriedy Golden Scaler Award (1996)
ProEdge Educator of the Year (2021)
OSAP Emerging Infection Control Leader (2022)

Memberships:

American Dental Hygienists' Association
Virginia Dental Hygienists' Association
Tidewater Dental Hygienists' Association
Organization for Safety, Asepsis, and Prevention (OSAP)
American Academy of Dental Hygiene
DEW Dental Entrepreneurial Woman
American Academy for Oral Systemic Health



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Testimonials

"It's refreshing to feel engaged throughout an entire presentation. Amanda knows her content and presents it with genuine enthusiasm."

"Obvious enthusiasm and passion for the topic. I hope to meet Amanda at a future conference. She is an up and coming thought leader."

"Amanda's presentation and speaking style are a breath of fresh air. The information and her obvious knowledge of the content had my attention throughout the entire presentation. I learned so much."

"Energetic and engaging speaker. I was captivated throughout the entire presentation and have quite a few take-aways for the op on Monday!"

"Great info on different instruments. I've been doing hygiene since 1983. I really appreciate the insight from tonight's program and plan to try some new instruments. Thank you!"

"The course was awesome. I learned about instruments I have never heard of that I would definitely like to try in the future."

"Fantastic speaker, energetic, informative and a clear presentation."

"That was fantastic. As a hygienist returning to the field I really appreciated the well rounded overview!"

"The speaker was very enjoyable to listen to. I actually enjoyed this hour!"



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PRESENTATIONS

American Dental Association
American Dental Hygiene Association
Beyond Clean
Cabrillo College
CE Zoom
Central Community College (*multiple*)
Central Regional Dental Testing Services
Chesapeake Dental Conference
Colorado Dental Hygiene Association
Columbus Technical College
DentalLearning.net
Diablo Valley College
ECPI University
Fairfax County Public Schools
Fortis College (*multiple*)
Henry Schein
Hagerstown Community College
Howard Community College
Iowa Dental Hygiene Association
Michigan Department of Health
New York Dental Hygiene Association
Northern Virginia Community College
OSAP Dental Infection Prevention & Safety Association (*multiple*)
PerioProtect Conference
Pima University
RDH Under One Roof
Sage Dental
Stark State College
Thomas Nelson Community College
Tidewater Dental Hygiene Association
Today's RDH
Virginia Commonwealth University
Virginia Dental Hygiene Association (*multiple*)
Young Innovations (*multiple*)
Viva Webinar (*multiple*)
Waterpik

